



Axel-Team
BY SEED-TEK

AI PHONE · 2026

AI PHONE ASSISTANT FOR YOUR CLINIC

No missed call. No lost patient.

Not a voicemail. Axel talks naturally, like a receptionist — he grasps why the patient is calling, checks the details, and hands reception a ready-made record. After hours and on a busy line too.



100 %
overview of why patients call

24/7
always answers & resolves — weekends too

2 h
saved at reception every day

100 %
of calls with a structured summary

WHAT IT HANDLES

One assistant, many kinds of calls

Booking & changes
New bookings and reschedules — reason, date, insurer, preferences. Reception just confirms the time.

General info
Hours, address, team, insurers, indicative prices — straight from the knowledge base.

Urgent cases
Pain, swelling, trauma, a child in pain — flagged as priority, handled with empathy.

Questions without a booking
Existing appointment, post-op check, billing, prescriptions — passed to reception.

Insurance & prices
Which insurers you take; no contract? It offers the self-pay price — no waiting.

New patients
Captures a new patient's interest — reason, preferences and preferred doctor.

FOR YOUR TEAM
Less stress at the front desk. More room for patients.
No robotic "press 1" menus. Axel speaks warmly and naturally, takes the repetitive calls and pressure off the front desk — and leaves your team free for what only they do beautifully: **real, human care for every patient.**

FULLY CUSTOMIZABLE

Tuned exactly to your clinic

Voice & language
Natural voice, the patient's language.

Greeting & script
Built around your practice.

When it activates
After hours or on a busy line.

What it asks
Details and IDs for each call.

Where output goes
Reception, or straight to the doctor.

Show patients they always get through.

We'll have Axel live at your clinic in days. Nothing to install — we'll set up a tailored pilot.

[Book a demo →](#)